

## INTENT TO SOLICIT FOR FARES COLLECTION SYSTEM

The Maryland Department of Transportation Maryland Transit Administration intends to issue a Request for Proposals, within the next 6 months for a new fare system mobile application to integrate with a new account-based, open payments fare system for all Maryland Transit. Current development schedules the launch date for the mobile application in mid-2024.

### Project Description:

In 2009, the MTA launched a card-based electronic fare payment system, named CharmCard. After eleven (11) years of service, the system is quickly reaching end-of-life making the need for a new AFC solution imminent. More recently, in 2017, MTA launched a fare payment mobile application, the “CharmPass” app, which quickly became the preferred method of fare purchase and payment by a significant percentage of riders on all modes.

The MTA is replacing the original CharmCard and CharmPass with a new “Future Fare System” (FFS) that will be a modern, account-based fare collection system operational by mid-2023.

The CharmPass app is currently operated separately from the CharmCard system but will be integrated with the new account-based fare system with expanded functionality to support additional user options.

The Mobile App Provider shall develop and maintain a mobile customer account management application for Android and iOS. The application will be publicly available (e.g., Apple App Store, GooglePlay, etc.) to download. The app will provide MTA customers a convenient way to purchase, store, display and use fares.

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